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Exam : 6007

Title : Avaya Agile Communication
Environment(TM) Implemen
tation Exam

Vendors : Avaya

Version : DEMO

NO.1 A corporation wants to improve productivity of its mobile sales workforce. A key concern is the ability to forward calls from a primary office number to any other device that is directly reachable via Direct Inward Dialing, such as another office telephone, home telephone, mobile telephone, or even some hotel telephones. Which Avaya ACE™ solution matches the key capabilities that the customer requires?

- A. Hot Desking
- B. Event Response Manager
- C. MessageDrop and Blast
- D. Web Browser and Office Add-ins

Answer: A

NO.2 A technician has completed the installation of an Avaya ACE™ on Linux High Availability (HA) configuration. While performing the final verification, it is discovered that a failover has occurred to the Standby server. To determine what caused the failover, where can more detailed information be obtained?

- A. Review performance metrics online using the Avaya ACE™ GUI (Performance - System Metrics).
- B. Review the troubleshooting documents from the Avaya ACE™ GUI (Help - ProductDocumentation-Troubleshooting).
- C. Review query active alarms using Linux commands.
- D. Review log files from the AvayaACE™ GUI (Fault-Logs Download).

Answer: D

NO.3 A customer plans to deploy an Avaya ACETM Application Integration Engine (AIE) version 3.2. As

part of the definition of the project scope of work, the technician wants to ensure the appropriate operating system is installed on the host server.

Which software operating systems (OS) is supported?

- A. 32-bit or 04-bit Windows 2003 OS
- B. 32-bit or 04-bit Windows 2008 OS
- C. 32-bit Windows 2003 OS or 64-bit Windows 2008 R2 OS
- D. 64-bit Windows 2008 OS only

Answer: C

NO.4 A technician is installing the Avaya ACE™ base software on a supported Linux server for a standalone configuration. After the Avaya ACE™ software installation is complete, which action should be taken to verify the standalone installation?

- A. Log into the active host using the Linux root user ID and verify that the HA cluster service is running and that the AvayaACE™ application is started.
- B. Log into the active host using the MySQL root user ID and verify that the HA cluster service is running and that the AvayaACE™ application is started.
- C. Log into the WebSphere Administrative Console and verify that the state of the WebSphere application server is started.

D. Log into the AvayaACE™ using the floating IP address as the Linux root user ID and verify that the HA cluster service is running and that the AvayaACE™ application is Started.

Answer: C

NO.5 A technician is installing an Avaya ACE™ Office Add-in Desktop Enablement solution and has confirmed that all of the system requirements are met. Which step is first in the Office Add-in deployment process?

- A. Install Internet Information Services (IIS) Version 6.0 on the administrative PC.
- B. Install the Application Integration Engine (AIE) platform software.
- C. Install the Avaya ACE™ DCEConfigurator.
- D. Build the Office Add-in install package.

Answer: C

NO.6 Which statement describes the purpose of the IBM WebSphere Application Server?

- A. It provides the environment to run web-enabled e-business applications.
- B. It stores web user profile data and call session information.
- C. It delivers a telephony presence and messaging services to web clients.
- D. It provides the interface for SIP communications.

Answer: A

NO.7 A technician has installed an Avaya ACE™ and Avaya Aura® solution. An Avaya Aura® TR/87 service provider is configured and is in service.

A web application is sending Avaya ACE™ a MakeCall request with a calling party of tel:16135558755 and called party of tel:16135558754. The call is not connected as expected even though the correct Avaya Aura® service provider is being selected on Avaya ACE™.

What is a likely problem with the Avaya Aura® service provider configuration on Avaya ACE™?

- A. The calling and called party rules are not inserting a \$ after the tel: in the translation rules.
- B. The calling and called party rules are not removing a ^ after the tel: in the translation rules.
- C. The calling and called party rules are not inserting a ? after the tel: in the translation rule.
- D. The calling and called party rules are not inserting a + after the tel: in the translation rules.

Answer: B

NO.8 A technician logs into an Avaya ACE™ system to select the IP address for the ACE™ system. Under the General tab, the technician navigates to the ACE™ Core Information section to determine if this system can support High Availability. Which Avaya ACE™ RIs 3.0 Core installation type supports High Availability?

- A. Standalone and System Platform
- B. System Platform only
- C. Standalone only
- D. Windows 2008 R2 Server

Answer: B

NO.9 In which mode must Application Integration Engine (AIE) be installed to support Web Browser and

Office Add-ins?

- A. IWA mode
- B. HA mode
- C. Clustered mode
- D. Non-IWA mode

Answer: A

NO.10 A technician is migrating from a previous release of Avaya ACE™.

Which statement matches the first step in the migration process?

- A. Backup the existing AvayaACE™ database and configuration.
- B. Install a commercially-available 32-bit Linux operating system.
- C. Install a commercially-available 64-bit Linux operating system.
- D. Log in to the HostA using the root user ID and run the migration tool.

Answer: A